DELIVER QUALITY PRODUCTION TIME   MANAGE RESOURCES EASILY

CURRENT INFORMATION IMMEDIATELY   PROVIDE CUSTOMER SERVICE

TIGHTER QUALITY CONTROL   SAVE TIME AND MONEY

SIMPLY ON ONE SYSTEM   REDUCE PRODUCT DEVELO

THROUGHOUT A PROJECT   ACCURATELY ESTIMATE PROJECTS IN LESS TIME   MAKE MANUFACTUR

CHANGES QUICKER   CONTROL SHEDULING OF ALL PROJECT PHASES   SYNCHRONIZE ALL DEPART

ON ONE SYSTEM   PRODUCE PROJECTS FASTER AND BETTER   REDUCE TIME TO MARKET OF HIGH

ENGINEERED COMPLEX PRODUCTS   STREAMLINE OPERATIONS FROM START TO FINISH

SCHEDULE LABOR AND PRODUCTION RESOURCES   HAVE THE TOOLS TO COMPETE IN YOUR MARK

DEVELOP HIGHER ENGINEERING AND PRODUCTION CAPABILITIES   SUCCESSFULLY EXPAND OPER

AND CONTROL PROJECT COSTS   IMPROVE CAPABILITIES FOR LARGER MANUFACTURING PROJECTS

REDUCE LEAD-TIME FOR PROJECTS   INCREASE TIME FOR CUSTOMER SERVICE AND SUPPORT   TI

COMPANY

ENHANCED SYSTEMS & SERVICES, INC.

PRODUCT

FINESSE™

ERP SOFTWARE FOR PROJECT-ORIENTED MANUFACTURERS

YOU'RE IN CONTROL.

ERP SOFTWARE FOR PROJECT-ORIENTED MANUFACTURERS

MANAGING CAPITAL EQUIPMENT & HIGHLY-ENGINEERED PRODUCTS

Since 1983, Enhanced Systems and Services, Inc., has focused on the business software needs of project-oriented manufacturing companies — and the people who run them. ■ We understand what many companies seem to have forgotten. People still want to work, relate and communicate on a personable, one-to-one basis. The responsiveness, flexibility and agility of our expert team proves that we do, too.

Business-to-Business

Not just different, better. We're in workplaces like yours every day. No vendor knows your market and the issues that affect you better than we do. ■ With that knowledge, we have created the most complete project-oriented ERP software available. Software that empowers you to take maximum advantage of every opportunity. Even better, Finesse® actually creates opportunities for profound improvements throughout your company. To make a product better. To expand your customer base and increase leads. To communicate better or more quickly ... or both. The list is endless.

is Still

The simple, yet powerful way to manage a complex business. Finesse helps manage all of your resources — materials, capacity and people — easily, efficiently and better without missing a step. But the real power is tight integration that flows information seamlessly across your enterprise. ■ For flexibility, Finesse runs on the latest .NET technology and Microsoft SQL databases. You get the same capabilities huge corporations have, but more affordably and with greater ease ...so you can compete better and faster than ever. ■ Finesse does more than simplify your business — it simplifies your life.

Person-to-Person.

MAKE YOUR BUSINESS FLY.

Finesse:

ERP System
Product Overview

FINESSE THE PROCESS.

Push your competitive edge farther, faster.

Business today is all about finessing information. Controlling it. Sharing it. Using it. Competing with it.

The powerful, reliable Finesse suite is the competitive edge you need to communicate. Make every product accurately. Control costs and variances. Meet delivery targets. And report on compliance with every guideline, restriction and government standard required.

### Move from isolation to integration.

No matter how complex the organization, the Finesse suite's proven sophisticated manufacturing, supply chain, financial and customer service modules — along with incredibly powerful project management and engineering applications — offer a level of integration and functional depth that is unique in the industry.

Yet Finesse is inherently fast, accurate, simple. Instead of the isolated islands of automation, Finesse can streamline your workflow and operation by providing one single, integrated repository so information can be shared throughout your enterprise. The Finesse suite is so complete, it virtually eliminates your need for expensive third-party software applications.

"We have gone through substantial growth in the last few years. When we bought Finesse, we had about 250 employees. Since then, we've grown to around a dozen locations with 500 employees; there's no way we could have had that kind of growth without this software, and the kind of flexibility that it offers."

— Brent Comstock
Power Engineers
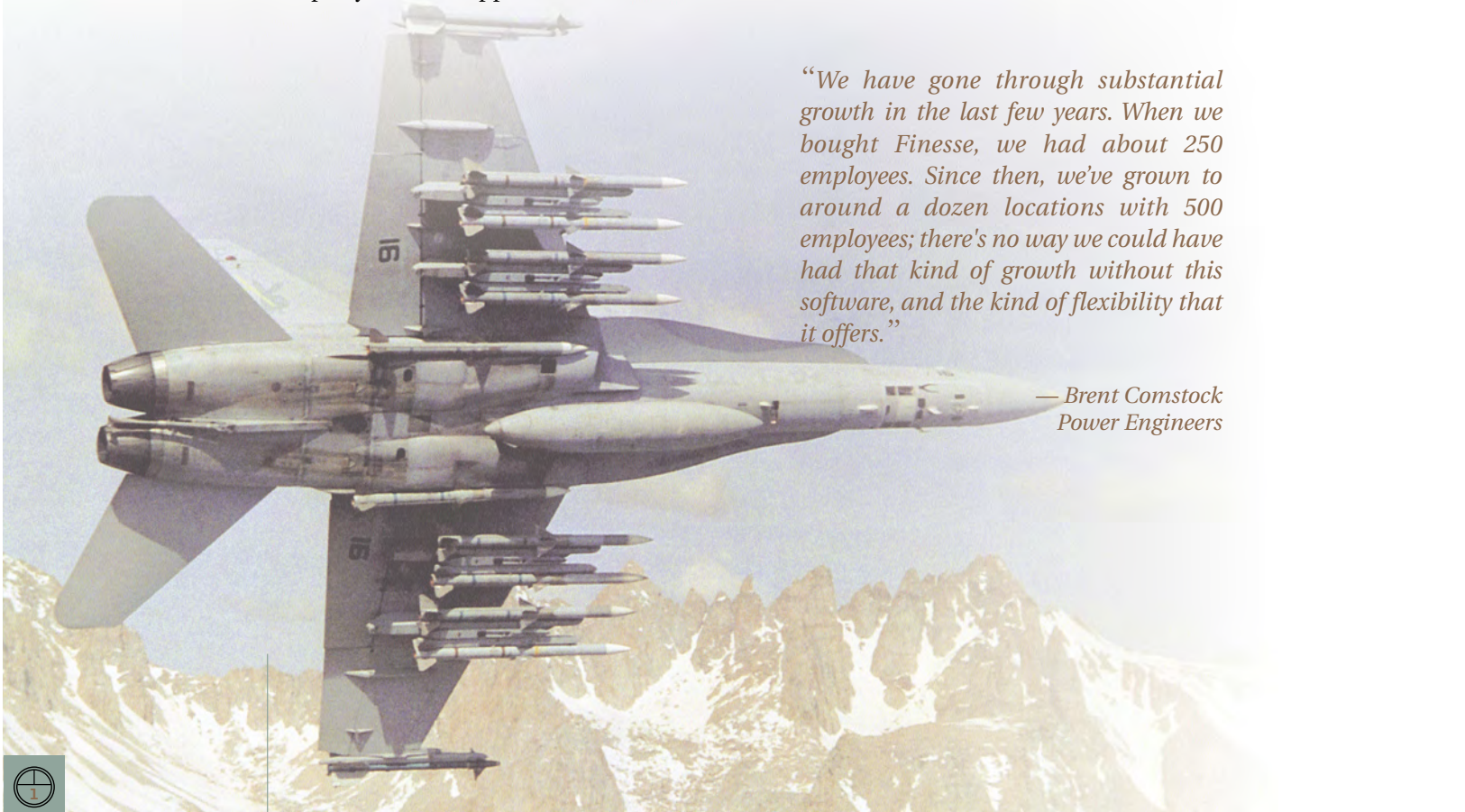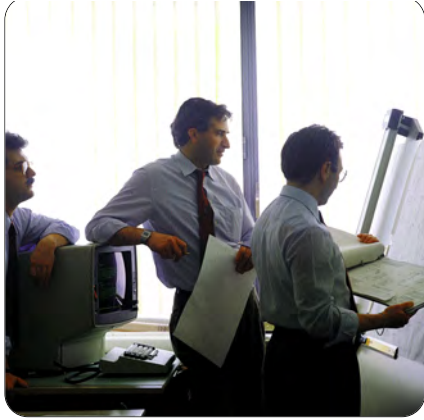
Increase productivity.

Finesse is a catalyst to make productivity soar. Use it to increase engineering efficiencies. Control costs and critical resources like labor, materials and capacity. Increase concurrent engineering capabilities and realize sweeping improvements at every level. And with Finesse's "big picture" view and details of tasks and projects — you can plan better and make more informed decisions. Plus, you'll save two commodities you never have enough of: time and money.

Dramatically change your business.

- Get a total view of your projects
- Increase leads and win percentages
- Create new business opportunities
- Enhance customer service and relationships
- Provide a central source for all information
- Reduce errors
- Improve all communication
- Increase performance and productivity
- Deliver timely, accurate financial data
- Streamline data gathering and estimating

DRAWING MANAGEMENT

DRAWINGS: Update

File   Help   Exit

Exit   Write   Delete   Query   Help   Attachments   Approvals   Excel   Wizard

Drawing | Distribution | Misc | Configurations | Notes | Parent Drawings | Sub Drawings

Drawing Number : KNG-1   CAGE Code: 12   Project/Entity: 1234
Drawing Title : top drawing
Latest Rev: Max. Approved Rev:
Assigned Date : 10/27/1998   Classification: 0   Other
Package Num : 1   Generic Assy:
Baseline Type :   CDRL #:
Draw Orig Pgm :   SubCon:

Finesse helps you manage your engineering, document handling and manufacturing bills of materials processes. With this screen you can easily track drawings and revisions, obtain online document and list approvals and enhance ISO compliance with drawing trees and simplified engineering and bills of materials updates.

BENEFIT
Enhance productivity to get quality products to market faster

BENEFIT
Streamline communication

BENEFIT
View the complete picture and the details

WIN THE BATTLE FOR CONTROL OVER YOUR INFORMATION.

Finesse:

ERP System Product Overview

FINESSE THE DETAILS.

Take full control.

There's a lot to control, monitor and analyze as you take a project from start to finish: estimating, quoting, contracts, design, procurement, scheduling, production and post-production service and warranties.

But you can move ahead full-throttle with the Finesse suite. Its completeness keeps you on top of all it…even if you have multiple locations and need to share the same information everywhere.

Finesse lets you define a Work Breakdown Structure (WBS) for each phase and task while planning for all your resources. To check a project's status anytime, the suite provides specific, current details using our incredibly flexible analysis screens and reporting capabilities. And in addition to abundant built-in options, you can create your own versions without affecting the source code.

Achieve more.

Enhanced Systems and Services meets the challenges of hundreds of diverse customers worldwide, including Jorgensen Forge, Metagenics, Inc., Signal International, Inc., Summa Technology, Inc., and VT Halter Marine, Inc., who require a complete, industry-specific business software solution.

Our customized support includes ongoing consultation, on-site education, remote diagnostics and service to help you achieve productivity gains you need as you compete in today's marketplace.

BENEFIT
Control, monitor and analyze every detail of every project, simply

BENEFIT
Customize with a system that actually provides the source code

BENEFIT
Easily create your reports your way

BENEFIT
Check status anytime from anywhere

Get what you need, when you need it.

✕ Comprehensive functionality for engineer-to-order, make-to-order, assemble-to-order, make-to-stock and mixed-mode environments

✕ Comprehensive product data management including the latest CAD interface, ECO/ECN, drawing/revision tracking and document control

✕ Extremely powerful and flexible security capabilities at the field, menu and screen level

✕ User-definable database rules and alerts for proactive control of any "event" you need to know about the moment it occurs

✕ Drill up, down and across entire system to run fast, flexible queries that instantly pinpoint the information you need

✕ Customize screens at all levels without affecting source code and add unlimited user-defined fields and notes

✕ Get multi-company, plant, warehouse and currency capabilities

✕ Ensure complete aerospace and defense reporting and compliance

✕ Powerful Executive Information System (EIS) with detailed reports and analyses for all departments and executive areas

✕ Run Windows mouse and new touch-screen versions concurrently

✕ Access Finesse remotely using either touch-screen mode or mouse from your desktop, laptop, smart phone or shop floor desktop screen

✕ Barcoding for shipping, receiving, shop floor data collection, cycle counting, serial number, lot control, RMA, etc.

With Finesse, you'll always know if your project is on time and within budget. One screen lets you identify late activities, manage profits and variances by matching costs with estimates — and review any project phase, task or sub-task or activity in real time.

FOCUS ON INCREASED PRODUCTIVITY.

FINESSE:

PROJECTS & ENGINEERING ADVANTAGES

FINESSE YOUR CONTROL.

Control even your tightest deadlines and standards.

Designed expressly for project-oriented manufacturers, Finesse Projects/Contracts/ Jobs and Engineering software modules leave nothing to chance.

Unlike others, Finesse centralizes information in a single repository to be used, shared and updated throughout your enterprise. With its tight control and simplified management you can plan, adapt and direct your entire project lifecycle with ease.

Projects/Contracts/Jobs

Profit from the complete picture.

Finesse precisely tracks the profit realized from each job by accounting for every single task involved in every project every time.

Manage better.

Finesse intelligently defines every project phase and task so nothing is overlooked. Beyond scheduling materials and capacity, the Projects module will schedule human resources, let you view planned and firm project demands, immediately alert you to out-of-range conditions and manage all aspects of your contracts.

Simplify scheduling.

The module's powerful scheduling capabilities simplify concurrent engineering. Built-in partial-release methodology lets you schedule material, capacity and manpower to keep things moving. You can also schedule resources for multiple projects at once, view all your demands and see an impact analysis for any changes.

See everything.

Finesse uses graphical critical path screens to spot potential trouble areas before they become a problem. And to help achieve profit targets, it provides detailed project analysis and pinpoints variances as they occur.

Report your way.

From overviews to deep detail to compliance, Finesse's exceptionally flexible reporting let you create any report you need your way.
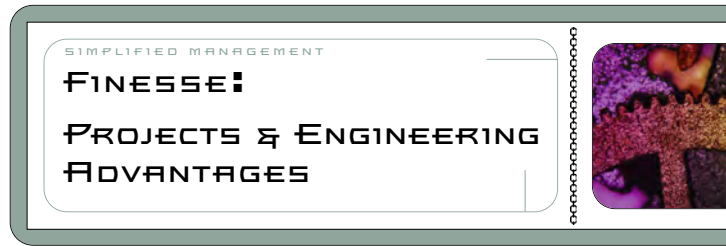
ENGINEERING

STREAMLINE INTEGRATION WITH EVERYONE IN SYNC.

No matter what you make, you have to contain costs, reduce lead times and deliver products that meet customer specs. To do it, your management system has to be efficient, intelligent and in sync with every other department. With Finesse, you're there.

UNLEASH THE POWER OF A COMBINED DATABASE.

Finesse product data management (PDM) brings engineering, R&D, manufacturing, marketing, product support, customers and suppliers together in one enormously powerful database that is easily shared enterprise-wide. Information is entered just once instead of repeatedly, so you save vast amounts of time and ensure accuracy.

MOVE QUALITY PRODUCTS TO MARKET FASTER.

Because you can organize, access and control your product data and lifecycles within the Engineering module, it's easier than ever to make design and process changes early in the cycle, saving vast amounts of time and money.

The Engineering module's integration with BoM and Inventory also updates finished parts and sub-assemblies automatically when changes occur. It provides fast access to product definition data any time. And with concurrent engineering, it lets you design and release parts as they're ready. Even workflow is incorporated with features like electronic signoff to speed approvals and the ability to include customers in the routing.

All of this helps get products to market faster and with higher quality — a critical benefit in today's competitive markets.

PROJECTS AND ENGINEERING HIGHLIGHTS:

✗ Centralize all data and share it enterprise-wide

✗ View true profitability of single, grouped or all projects

✗ Schedule materials, capacity and human resources

✗ Manage all contract terms and conditions

✗ View all planned and firm demands for all resources

✗ Pinpoint possible conflicts and reduce bottlenecks

✗ Obtain notice of variances as they happen

✗ Get products to market faster and reduce scrap/rework

✗ View CAD drawings within Finesse
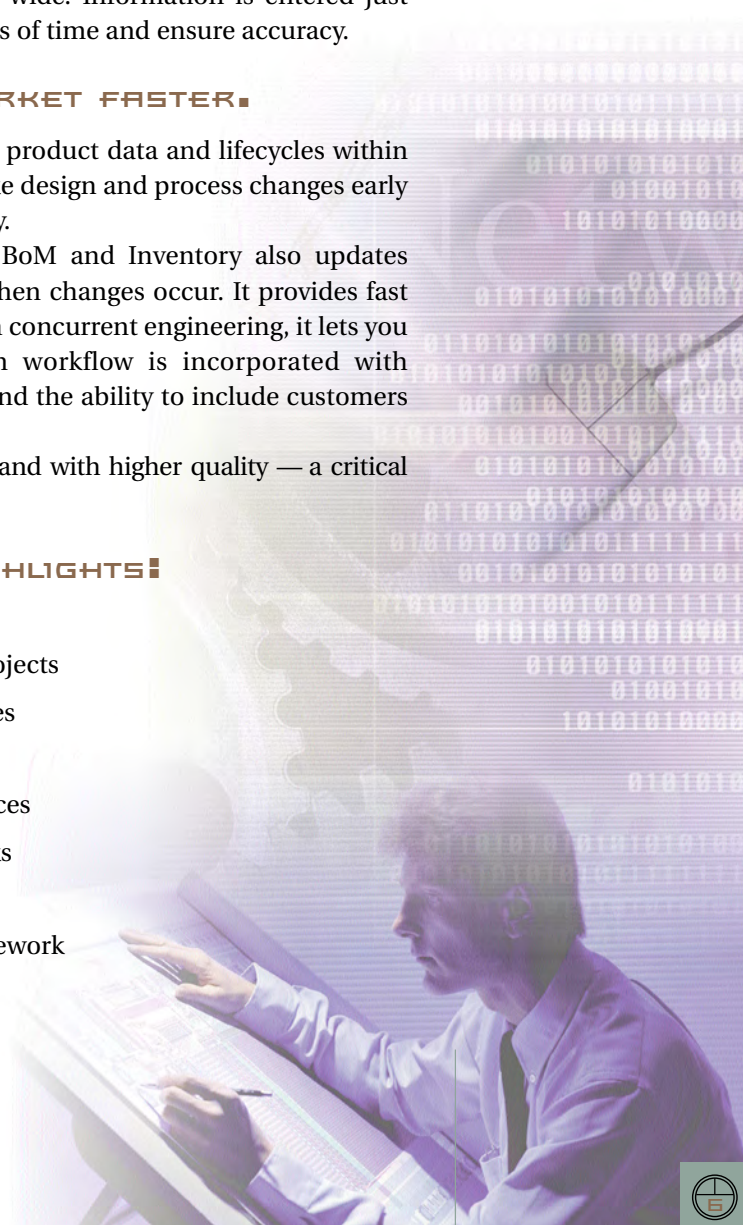
PUT YOUR BUSINESS IN HIGH GEAR.

FINESSE:

SYSTEM TECHNOLOGY OVERVIEW

○ ○ ○ ○ ○ ## FINESSE YOUR SYSTEM.

MAXIMIZE YOUR INVESTMENT.

Efficiency. Economy. Ease. These are goals of every company. Achieve them with platform-independent Finesse business applications. Finesse operates in a SQL relational database environment, including Microsoft SQLServer®.

Using popular and unique technologies like Microsoft VB.Net® and ASP.Net®, and Touch-Screen technologies, Finesse's easy-to-use system maximizes your investment, fits into your enterprise and, most important, does the job efficiently, economically and fast. It provides almost inexhaustible resources. Yet, as one of the least expensive environments, it not only reduces your initial investment, but modification and maintenance, which can dramatically lower your total cost of ownership.

RUN ON OPEN SYSTEMS.

Finesse is certified to operate on the latest Windows .Net operating systems.

SCALE TO YOUR NEEDS.

Finesse runs on systems from PCs to mainframes in both client/server as well as non-proprietary environments. Current customers run as few as 20 concurrent users up to 2500 in large, multi-site implementations.

DO MORE WITH GREATER EFFICIENCY.

Finesse modules are fully integrated with each other, eliminating data redundancy and ensuring easy access to detail transactions system-wide. But perhaps the biggest advantage is your ability to manage a far larger and more complex amount of data with greater efficiency.

### GREATLY REDUCE THE LEARNING CURVE.

Finesse offers a familiar, easy-to-use Graphical User Interface (GUI) with an intuitive windows/web version. Or, take the leap and utilize our newest advancement in user interfacing: touch-screen technology. With Finesse VB.Net and ASP.Net, you get the same look, feel and navigation as you would with Microsoft Word, Excel and Explorer…tools most companies use every day. Result? With a significantly lower learning curve, the implementation, training time and expense is dramatically reduced.

FINESSE:

SYSTEM TECHNOLOGY OVERVIEW
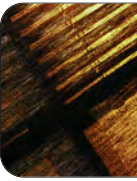
MANAGE PROACTIVELY.

Powerful Finesse business rules and alerts tools help you manage business proactively by immediately informing you of out-of-range conditions. Once you enter your "if/then" rules into the database, they are applied to all applicable modules. This is done without affecting the source code, so when you update a module, your business rules stay intact.

MEET MULTI-SITE REQUIREMENTS.

Many businesses have multi-site requirements where communication, data transfer, data update and remote access needs can differ widely. In such an environment, we'll work closely with you to create a flexible solution that fits your architecture and will support both distributed processing and replication.

SIMPLIFY THE USE OF THIRD-PARTY PRODUCTS.

Finesse makes importing and exporting data extremely easy. Using methodologies like open database connectivity (ODBC), Finesse works with a wealth of third-party products. For example, you can import budgets from Excel into Finesse or export Finesse data into favorite third-party reporting, presentation or graphics programs.

CONTROL AT THE SOURCE.

When you purchase a Finesse system, Enhanced Systems and Services actually provides the source code so you can customize your system by making the modifications you need when you need them using common development tools. This kind of flexibility is almost unheard of.

BENEFIT
Be productive from the start with an easy-to-use system

BENEFIT
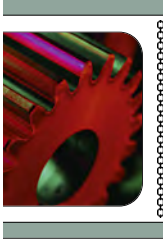Reduce training with familiar look and open system

BENEFIT
Dramatically reduce costs

BENEFIT
Increase accuracy, speed and efficiency

CRUISE PAST YOUR COMPETITION.

Finesse:
Modules for System Customization

FINESSE YOUR CAPABILITIES.

We speak your language.

The Finesse system is all about helping you get quality products to market faster so you can compete better. To do that, Finesse offers the most comprehensive, usable project management, costing and scheduling capabilities available — and at a very competitive price.

Our sophisticated software covers everything from before a sale is made through warranty work, long after your product is in your customer's hands. Just choose the modules you need. This kind of thoroughness not only gives you a clear picture of each project as it passes through your company — but of your entire business. From planning to payroll, customer service to completion, it's all here.

The Finesse modules include:

Unique ERP Modules

× Engineering
× Projects, Contracts and Jobs

Financial Modules

× Accounts Payable
× Accounts Receivable
× Fixed Assets
× General Ledger
× Personnel/Payroll
× Time and Attendance Subsystem

Manufacturing Modules

× Capacity Requirements Planning (CRP)
× Manufacturing Standards
× Material Requirements Planning (MRP)
× Master Scheduling
× Shop Floor
× Preventive Maintenance Subsystem

Supply Chain Modules

× Customer Order Entry
× Contact Management Subsystem
× Field Service, Return Material Authorization (RMA) and Warranty Tracking Subsystem
× Inventory Control
× Purchasing

BENEFIT
Seamless integration streamlines process and reduces errors

BENEFIT
Designed for small and mid-tier project-oriented manufacturers

BENEFIT
Integrates front and back office for smooth communication

WE'RE FOCUSED ON YOUR INDUSTRY.

Unlike other ERP software, Enhanced Systems and Finesse focus on the unique needs of project-oriented manufacturers producing capital equipment and highly-engineered products. Most customers fit into three well-defined areas.

Finesse in factory automation.

For manufacturers producing assembly lines, conveyors and systems, pressure vessels, metal-forming machinery and fabricators, Finesse's flexibility, deep integration and comprehensive capabilities meet challenge after challenge while saving time and money.

Finesse in aerospace and defense.

When it comes to producing jet engines, missiles, deep space telescopes and NASA's mission-critical propulsion systems, Finesse soars. It has been repeatedly proven to be the difference between simply finishing the job and completing highly profitable projects on time and within budget.

## Finesse in other project-oriented industries.

With its incredibly comprehensive capabilities and flexibility, Finesse is employed in a variety of project-oriented industries including shipbuilding, power generation and medical devices, as well as environmental and engineering-only businesses.

"*The system we had before Finesse didn't interconnect — the separate modules didn't 'talk' to each other. With Finesse's integrated system, we were able to reduce the waste of duplicated entries and increase productivity.*"

— Greg McCann
Amoco Oil Company
Waste-Tech Services Division

SUCCEED WITH INTELLIGENT COMMUNICATION.
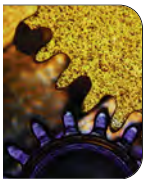
○ ○ ○ ○ ○ ## FINESSE YOUR STRENGTHS.

Start strong...finish stronger.

You could say we designed Finesse for you to achieve your project-oriented goals. By focusing on your specific needs, we help you fully exploit Finesse with ongoing support, service and training to optimize performance as well as meet and often exceed your goals. And, with our manageable size and stellar support team, you'll never get lost in the crowd.

Benefit from our commitment.

We promise fast, informed assistance. Personal attention and quick, intelligent answers from your own Enhanced Systems & Services consultant. An efficient transition. Technical support that solves most issues in one call. Ongoing consulting to assure your continued success. And a strong, reliable and flexible company ready to help you get where you want to go.

Ease the transition.

No one says implementation is simple. But with our personalized implementation program, you will achieve the highest rate of return for your investment, customized to your business plan and processes.

Combined education, consulting and proven methodology help ensure you benefit from powerful Finesse capabilities right away. Technical consultants provide training for ongoing tasks and help you set up security, users and peripherals. And, if you are like many of our customers who have a lean IT staff or may not even have one at all, you'll find that our experts are an invaluable resource for additional help with your technical decisions throughout the transition and well beyond it.

"The education Enhanced Systems & Services provided up front shortened our simulation process and provided a realistic picture of a delivered solution that met our expectations. Their personalized approach to customer support gave us a high level of confidence resulting in quick productivity gains."

— Ray Scott
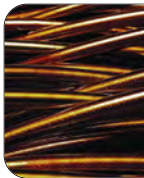*United Technologies*
Advanced Systems Division

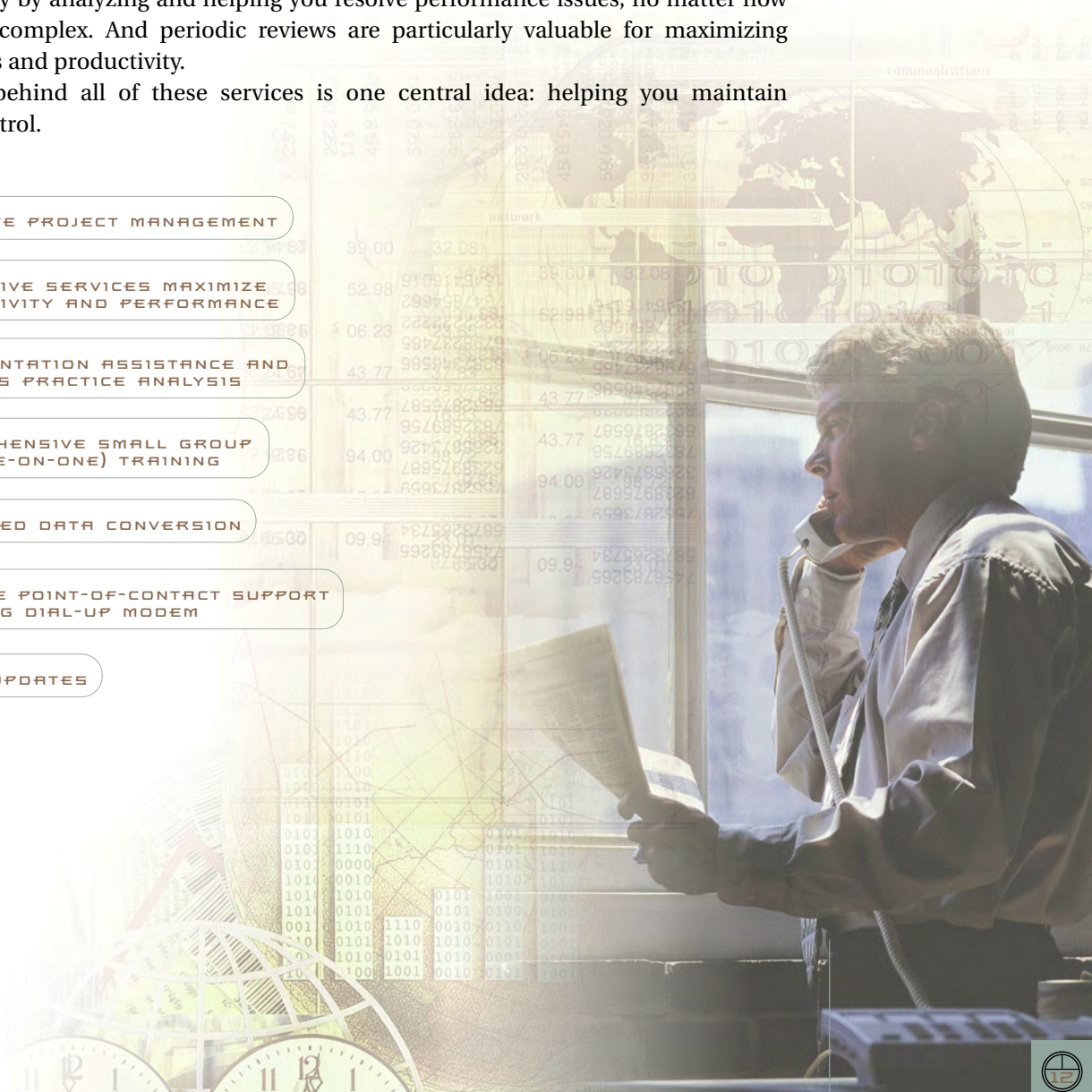## Enhanced Systems & Services, Inc.:
Service & Support

Optimize your performance.

If change defines the business world today, then survival is based on anticipating it. Which is why, from improving performance, resizing a database and fine-tuning your system to guaranteeing user satisfaction and productivity, our system consulting services are ready to help you optimize your system and people, anticipate problems and plan with confidence.

Our on-site application consulting services are provided by experts in finance, manufacturing, systems analysis and implementation to address your specific issues and ensure your Finesse software is optimized for your business. System consulting helps you maintain and enhance system efficiency and effectiveness as well as staff productivity by analyzing and helping you resolve performance issues, no matter how simple or complex. And periodic reviews are particularly valuable for maximizing capabilities and productivity.

But behind all of these services is one central idea: helping you maintain critical control.

BENEFIT
Complete project management

BENEFIT
Consultive services maximize productivity and performance

BENEFIT
Implementation assistance and business practice analysis

BENEFIT
Comprehensive small group (and one-on-one) training

BENEFIT
Simplified data conversion

BENEFIT
Multiple point-of-contact support including dial-up modem

BENEFIT
Timely updates
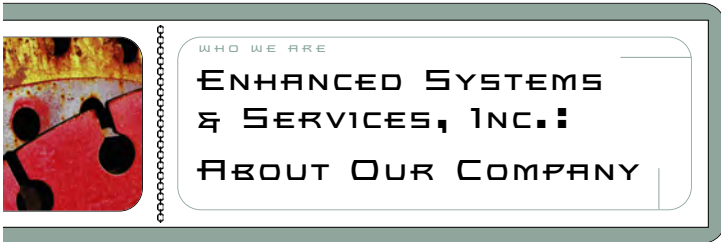
○ ○ ○ ○ ○ ## GET TO KNOW ENHANCED SYSTEMS & SERVICES

Work with the people who know you.

ETO project software vendors come and go. We're staying. Serving only project-oriented manufacturing since 1983, we're convinced no vendor knows you better. And we believe we'll convince you, too.

Be prepared.

When relational database management systems were gaining traction, we saw potential and debuted our first business applications for SQL relational database systems. We chose open systems to make Finesse easy, save customers money and keep them from getting trapped with a bunch of proprietary systems that need tweaking just to communicate.

Today, Finesse is one of the industry's most comprehensive, integrated enterprise-wide, and technologically advanced business application systems. Its enormous functionality and capabilities offer unmatched value. In fact, it's so complete, there's virtually no need for expensive, stand-alone software. And continued improvements keep you ready for whatever comes.

Rely on us.

Our one goal is to stay the best at what we do. We'll keep creating cutting-edge Finesse ERP software that can out-perform, out-produce and out-maneuver far more expensive systems. And we'll keep doing business with handshakes, communication and first names.

We'll stay big enough to do the job — and small enough to care about it. We'll keep the flexibility and agility so many customers thought was long gone, until we proved otherwise. And we'll keep providing software solutions no one else can.

Rely on it. Because unlike others, Enhanced Systems & Services controls its own destiny. As a privately-held company, we're accountable to one constituency — our customers.

Which is why, when it comes to what you need…we know.

"The elements of program management for a project of this scope and sensitivity demand unusual cost and scheduling controls. We needed a state-of-the-art financial, engineering and manufacturing system. Finesse was the best choice hands down."

— K.C. Schwartz
Ball Aerospace
Hubble Telescope Team
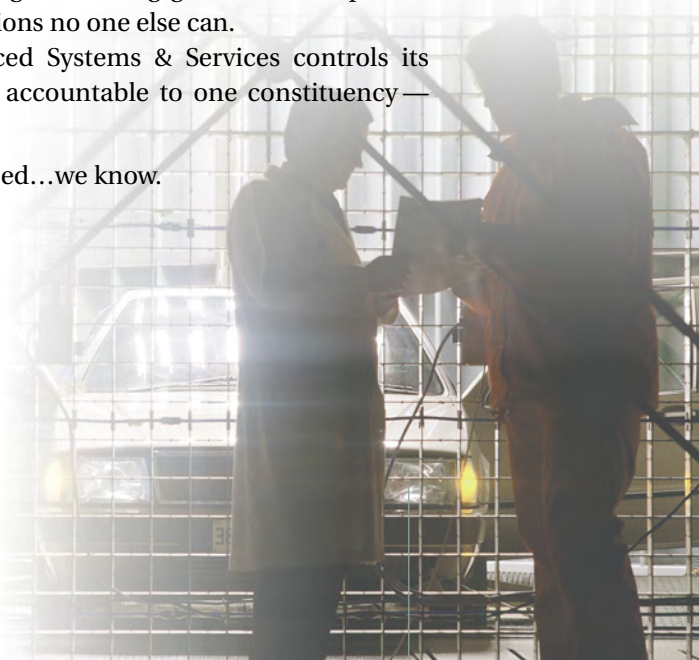
○ ○ ○ ○ ○ **ESS INTRODUCES FINESSE 2010®: NOW WITH TOUCH-SCREEN CAPABILITY**

Working with Finesse has never been easier.

Enhanced Systems and Services now introduces the next generation of Finesse, in the new touch-screen/mouse dual-mode version. Making it easier than ever to access your work when and where you need to, the touch-screen mode puts all the power of Finesse at your fingertips — literally. And navigating Finesse has never been as simple or more intuitive, because now you have the option to work mouse-free as you would with any other touch-screen device: with your finger. Give your business the edge by taking full advantage of the powerful technology built into Finesse 2010®. From executives to project managers to shop floor personnel — all can benefit from Finesse 2010®, while taking full advantage of the dual touch-screen/mouse capabilities of Windows 7. Now you can untether yourself from your desktop mouse if you wish, and work on a touch-screen monitor. Or, feel free to roam the workplace using your touch-screen laptops, notebooks, smart phones, iPads, or any other touch-screen hand-held device. Increase your efficiency, expand your flexibility and get comfortable just about anywhere with the new generation of Finesse 2010®, with touch-screen/mouse dual-mode capability.

Finesse 2010® Touch-screen mode

f INESSE®

You're in Control.

Finesse 2010® with touch-screen mode shown running on Smart Phones.

ENHANCED
SYSTEMS & SERVICES